

October 26, 1999

TO: Members of the MAG 9-1-1 Oversight Team

FROM: Harry Beck, Chief, Phoenix Fire Department, Chairman

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, November 4, 1999 - 2:30 p.m.
MAG Office Building, Palo Verde Room
302 North 1st Avenue, Suite 200
Phoenix, AZ 85003

A meeting of the MAG 9-1-1 Oversight Team has been scheduled for the time and place noted above. Please park in the garage under the Arizona Bank building, bring your ticket, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage. If you have any questions regarding the meeting, please contact me at 602-534-1421.

TENTATIVE AGENDA

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| 1. <u>Call to Order</u> | |
| 2. <u>Approval of the May 20, 1999 Meeting Minutes</u> | 2. Review and approve minutes of the May 20, 1999 meeting. |
| 3. <u>MAG FY 2000 PSAP Equipment Funding Request and MAG FY 2001-2005 PSAP Equipment Program</u> | 3. For information, discussion, and action. |

In July, PSAP Equipment Inventory and Upgrade Request Documents were mailed to the MAG PSAP managers. A summary of the requests received has been prepared, and a draft funding request and equipment program have been developed. The funding request is required to be submitted to the Arizona Department of Administration (ADOA) by December 15, 1999. The draft

request and five year program will be presented for possible approval by the Oversight Team. The 911 PSAP Managers Group Technical Subcommittee recommended the MAG FY 2000 PSAP Equipment Funding Request and MAG FY 2001-2005 PSAP Equipment Program for approval at their October 12, 1999 meeting. It is anticipated that this item will be considered by the Management Committee in November and Regional Council in December.

4. Y2K Technical Deployment Support

Jim Wortham will provide an update on the Y2K call overflow reassignments.

5. Dispatcher Certification and Training Standards

Pay and retirement have been pegged as key areas of retaining communication personnel. A certification process was identified as a means of obtaining this status. The first step to certification is adoption of performance standards. Heading up the process is Payson Police Department Chief Gordon Gartner who will provide an update to the Committee.

4. For information and discussion.

5. For information and discussion.

